



**CIRCULAR GEN No. 2 (2013)**

To all PSI affiliates  
cc. To all PSI staff for information

File Reference: RP/RH/ /QPS Award  
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18 February 2013

Dear Colleagues,

**Public Service Trade Union Award**

As you will certainly recall, in 2010 PSI decided to found a “Public Service Trade Union Award” to be presented on an annual basis to reward a PSI affiliate, or a local union of a PSI affiliate, which has taken initiatives contributing to the improvement and extension of public services. More than ever there is a need for raising awareness of the values of Quality Public Services.

Former winners of the award are:

2010 – FENTAP, Peru  
2011 – Health Services Workers’ Union of Ghana  
2012 – JICHIRO, Japan

**CALL FOR NOMINATIONS**

This letter is to invite all PSI affiliates to nominate an affiliate or a local union for the 2013 award. We strongly encourage affiliates to send in their nominations to ensure that we get all the best examples on how trade unions are involved in the development of great public services in the interest of the citizens. The examples should highlight best practices, encourage trade unions to be proactive and show the rest of the world that trade unions are concerned about public services and their improvement.

**CRITERIA**

Attached to this letter you will find the criteria for the award adopted by the EB in November 2009. These criteria are still valid, but in addition we will look for trade unions that have used the quality public services concept to fight the growing financial crises and cuts in public spending/services. It is important to note that nominated unions do not have to meet ALL the criteria and that all nominees will be evaluated based on the situation in their respective countries – the most important is to show initiatives that lead to local progress and improvement.

**SEND NOMINATIONS TO:**

Nominations must be sent to PSI ([rolv.hanssen@world-psi.org](mailto:rolv.hanssen@world-psi.org)) before 15<sup>th</sup> April 2013 and must include a justification based on these criteria and the information in the attached paper. All contact

details of the union must also be enclosed. Documentation in the form of media coverage and similar agreements are welcome. Please note that self-nomination is not allowed; and that nominations can be submitted in any of the six PSI official languages.

#### SELECTION OF WINNER

The PSI Secretariat will make a summary of nominees and their performances which will be presented to the PSI Executive Board in May 2013 and the board will make the final selection.

The award will be presented to the winner on UN Public Services Day 23<sup>rd</sup> June 2013.

We look forward to hearing from you!



Rosa Pavanelli  
General Secretary



Public Services International  
Internationale des Services Publics  
Internacional de Servicios Públicos  
Internationale der Öffentlichen Dienste  
Internationell Facklig Organisation för Offentliga Tjänster  
國際公務勞連

The EB meeting in April 2009 set the UN global public service day 23<sup>rd</sup> June as an action day for Quality Public Services. This will also be the day when PSI presents the winner of our new Public Service Trade Union Award.

The financial crisis and the recession place huge demands on public services. People losing their jobs and/or their homes, their health insurance, etc. need Quality Public Services more than ever. We expect a sharp increase in demand on all public services, with the prospect of an inevitable public spending reduction. We must have more quality, not less. This is the time for inspiration and innovation. It is also the right time to introduce this award to be presented to a trade union that has carried out a great effort to improve public services.

### **Who is eligible?**

Any PSI affiliate or any local union of a PSI affiliate is eligible for nomination (however, self nomination is not allowed).

### **What criteria apply?**

Through this award, we are aiming to find unions that are taking initiatives that contribute to set new standards for excellence and help spread good practices and 'success stories'.

This award will be given to a union, not to individuals.

The award aims to reward:

- 1) Trade union initiative to reach quality public services;
- 2) Excellence by trade unions in the public sector;
- 3) Innovation by trade unions in the public sector;
- 4) Cooperation between citizens and trade unions;
- 5) Raising the image of public sector trade unions;
- 6) Motivation of other trade unions;
- 7) Improving public services by:
  - a. Making public services more accessible for citizens;
  - b. Addressing gender issues and special needs of disadvantaged groups;
  - c. Improving the quality of delivered services;
  - d. Consolidating ethical standards – free from corruption;
  - e. Taking into consideration the environmental impact of services;
  - f. Improving working conditions and workers' skills.
- 8) Cooperation between unions as well as cooperation with public service providers;
- 9) Capitalisation of successful practices and dissemination for possible replication and inspiration;
- 10) Trade unions' role in improving access and quality of public services.

These are the criteria for selection; nominated unions do not have to meet all of them. All nominees will be evaluated based on the situation in their respective countries, and the most important thing is to show initiatives that lead to local progress and improvement.

### **How to nominate?**

Nominations must be sent to PSI before mid- April and include a justification based on the above-mentioned criteria. All contact details of the union must also be enclosed. Documentation in the form of media coverage and similar agreements are welcome.

### **Selection Committee**

The General Secretary will make a summary of nominees and their performances which will be presented to the PSI Executive Board in May which will make the final selection.

**Presentation**

The award will be presented to the winner on 23<sup>rd</sup> June each year, in Geneva or in a Regional Office.

**The award**

In addition to the award plaque, a representative of the winning union will be invited to present their experience at the next EB. It might be that at Congress, a celebration ceremony could be organised with the all the winners of the Congress period.

**The right to use all nominated examples**

PSI reserves the right to use all submitted contributions in their publications and future work.